



Original Study

Teledentistry revisited

Dr. Linda Christabel.S¹, Dr. Shalini Maria Sebastian², Dr. P.E. Mukundan³, Dr. Mutum Sangeetha Devi⁴, Dr. Merrylda Claribel.S⁵

1,2,3Department of Conservative Dentistry and Endodontics, Madha Dental College and Hospitals, Chennai.

4 Dental Oncologist, Tata Memorial Centre, Kolkata.

5 Second-year post-graduate student - Clinical Research, Sri Ramachandra Institute of Higher Education and Research, Chennai.

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ABSTRACT

In this digital world, technological improvements have become part and parcel of life. In dentistry, digitising the information is booming. Hence with the help of the technologies and data available, consultations for the patients are offered using telecommunication technology. This is advantageous for both patients as well as the dentists. The teledentistry has attained significance after the COVID pandemic where availability of resources has become scarce. In this review article, the current aspects of teledentistry are discussed in detail.

Keywords: *Teledentistry, Telecommunication, Contactless diagnosis, E-prescription.*

Address for Correspondence:

Dr. Linda Christabel. S

Department of Conservative Dentistry and Endodontics, Madha Dental College, and Hospitals,

Phone number - +917845175918

Email: linnchriss791@gmail.com.

INTRODUCTION

The utilization of well-being data innovation and media communications for oral consideration, meetings, schooling, and public mindfulness is known as teledentistry.¹ "The provision of real-time and offline dental care such as diagnosis, treatment planning, consultation, and follow-up by electronic transmission from separate sites," according to the definition of teledentistry.^{2,3}

Teledentistry, as telehealth, is the utilization of data innovation and media communications for dental consideration, interview, instruction, and public mindfulness. Similarly, m-teledentistry is the use of mobile technology for the same goals, such as smartphones, electronic health records, and portable radiography. In generalist and expert practices, like orthodontics, endodontics, oral medical procedure, periodontics, and dental general wellbeing, teledentistry is utilized. Teledentistry's most prominent advantage is its capability to take out medical services incongruities by expanding admittance to trained professionals and conveying opportune oral consideration technology rather than direct personal interaction with the patient(s).^{1,4}

The Coronavirus pandemic has scrutinized existing medical services frameworks all over the planet. Since it spreads by bead, fomite, and contact transmission, it represents a risk of transmission during up close and personal connections between medical care experts and patients. Dental practitioners are the most susceptible to coronavirus infection since dental consideration by and large involves close review, assessment, symptomatic, and helpful mediations of the naso-oro-pharyngeal region.^{1,5,6} thus, most ordinary dental systems have been deferred all over the planet during the ongoing pandemic, and just crisis dental strategies and medical procedures are being performed. Be that as it may, in light of the ongoing rising pattern of Coronavirus cases, this pandemic doesn't seem, by all accounts, to be finishing at any point shortly. Without a doubt, the WHO has of late communicated worry that this infection might turn into an endemic infection in our networks, never disappearing.⁷ If these theories are correct and COVID-19 becomes endemic, dental practises will need to reorganise and innovate in order to continue providing dental care while minimising the danger of cross infection. Teledentistry has the potential to give an innovative alternative for continuing dental practise during and beyond the present pandemic.⁵

Teledentistry satisfies the need for social distance, which has been advised by health authorities all over the world to contain the spread of the SARS-COV-2 virus. Teledentistry can be incorporated into routine dental practise because it has a variety of applications, including remote triaging of suspected COVID-19 patients for dental treatment and reducing unnecessary exposure of healthy or uninfected patients by reducing their visits to already overburdened dental offices and hospitals.⁵

HISTORY:

Teledentistry relates to telemedicine, which was first utilized by NASA during the 1970s and is currently utilized by the US military.⁸ In 1989, the principal idea of teledentistry arose as a component of an arrangement for dental informatics.³ The Absolute Dental Access (TDA) drive, which started in 1994, is viewed as at the bleeding edge of teledentistry. TDA is a Division of Protection teledentistry project that permits suggesting dental specialists from the US Military to talk with experts at a clinical focus regarding a patient's condition.⁹

SCOPE OF TELEDENTISTRY:

Access to care for the underserved and undertreated population

Older people have viewed teledentistry as inconceivably valuable. Accordingly, by far most of patients in this gathering will want to keep away from hospitalization and exorbitant transportation. Besides, both the going with staff time and the patient's tension are significantly decreased.¹⁰

Cost effective

The cost of setting up teledentistry gear is high from the start, however a one-time venture takes care of over the long haul. Teledentistry saves the most money in distant locations since it eliminates the need for expensive transportation.¹⁰ Cell phones with different electronic applications can end up being the most financially savvy approach to sending photos for teleconsultation. Many mobile applications for general and dental health have recently been developed for the public, which people can use at any time without incurring additional costs.

Early diagnosis

Early location and compelling administration of precancerous sores, for instance, assists with keeping an injury from transforming into a carcinoma. Teledentistry might support early finding and preventive treatment. Furthermore, this approach can detect carious lesions at an early stage, allowing for suitable therapy to be arranged for the patient.

Short time

There is a significant saving in time because the patient's travel time is considerably reduced and specialist accessibility is virtually instantaneous. Preauthorization and other protection models can be achieved immediately web based, utilizing genuine photos of dental issues rather than tooth diagrams and composed prescriptions.¹¹ All photographs can be explored not long after getting them, and patients can be reached inside 2-3 hours of getting them and urged to have an oral mucosal assessment later if fundamental.²

Clinical e- remedy

Teledentistry allows patients to receive medical care without having to travel to a specialist in another city. However, pharmacological allergies should be discussed with the patient. If the patient is not improving, he or she should see a professional in person.

Enhanced communication

Teledentistry is the act of moving clinical photos or sound accounts to a partner for peer survey and counsel, which can frequently bring about a superior prognosis.¹² It likewise works on the dental specialist's and research center faculty's correspondence. Further developed correspondence prompts before, more exact, and quicker treatment of oral sicknesses, further developing the patient's personal satisfaction.

Technical aspect

In the fields of medicine and dentistry, technological advancements and high-speed internet networks can be used.

There are two types of teledentistry:

- Real-time consultation and
- Store and forward.

A video gathering in which dental specialists and their patients from various areas might see, hear, and talk with each other using progressed media transmission innovation and super high data transfer capacity network associations or satellites is known as continuous discussion.^{13,14} At both the center and peripheral destinations, complex video meeting gear, an intraoral camera with superior grade, and a video/web connect are set up for an ordinary teledentistry visit.¹⁵ The trading of clinical information and static pictures gained and kept in telecom gear, then again, is known as store and forward. The dental expert accumulates all expected clinical data, intraoral and extraoral photos, advanced or filtered radiographs, and gives them to meeting and treatment arranging by means of laid out networks or potentially the web coming up and advance. Subsequently, the treatment is undeniably more opportune, centered, and financially savvy.¹⁴

USES:

Lately, there have been various mechanical headways in the field of dentistry. The main headways have been found in oral and maxillofacial radiology, which incorporates the utilization of computerized symptomatic imaging administrations, computerized radiography, intraoral cameras, and different programming projects that poor person just better the nature of dental patient administration yet additionally prompted various progressions in different parts of dentistry.²

Orthodontics

Telecom in the field of orthodontics can treat minor issues, for example, elastic ligature uprooting and bothering brought about by orthodontic apparatuses, diminishing excursions to the dental office.¹⁶ As opposed to projecting jaw models in mortar, orthodontic experts can send dental impressions of the jaws by means of extraordinary postal help to particular organizations for three-layered (3D) digitization of working models; they then make advanced 3D models and return them to the advisor through the web. The advisor can utilize the organization to impart this computerized model of the jaws with others, considering fundamental conversations with his partners. If needed, peer teleconsultants can assist in the formulation of an orthodontic treatment plan and programme utilising a digital patient model from a distance.¹⁷

Endodontics

Teledentistry, which involves the web as a mode for far off correspondence, might be utilized anyplace on the planet, bringing down administration costs and growing the accessibility of crisis care for all patients.¹⁸ Pastry specialist et al. likewise tracked down no genuinely massive distinction in the understanding of periapical sores between pictures saw locally (utilizing a view Box) and pictures moved by means of videoconferencing.¹⁹

Paediatric and preventive dentistry

Caries avoidance and early discovery are basic to the control of this inescapable infection. Notwithstanding its essential job in conveying dental separating remote, rustic, and other out of reach places, teledentistry has been demonstrated to be a great option in kids who are scared of dental specialists, bringing down their trepidation and uneasiness when contrasted with a constant clinical assessment.²⁰

Oral and maxillofacial surgery

Computerized radiography support in dental implant placement has reached its pinnacle of technological advancement, with the ability to observe the patient in one part of the world while creating a digital project of the entire implant and prosthetic assembly in the other.²⁰

Prosthodontics

For various instances submitted for prosthesis production, discussion between the dentist and laboratory technicians is occasionally required. Colored photographs of the patients' teeth can be sent in these circumstances to help with shade selection, size, form, and curves of the prosthesis to be created.³

Limitations:

Nothing compares to the clinical precision with which a patient's diagnosis is made. The numerous steps of diagnosis, including palpation and percussion, are not possible to execute with teledentistry.

Treatment requires visit to the clinic

Teledentistry may only be useful in the prevention and diagnosis of dental problems. Patients who require non-medicinal treatment must see a professional for clinical work such as restorations and surgical treatments.

Time consuming and technique sensitive

The procedure of obtaining digital photographs of an oral lesion, uploading photos to a device linked to the internet, and forwarding the picture as an attachment to receive a diagnosis can be time demanding for both the specialist and the patient. Teleconsultations can be delayed due to a technical glitch or a bad network.

Beginning venture

The underlying gear cost is truly huge. To gather excellent photos, for instance, a devoted intraoral camera or computerized camera is essential, as is fast web, which adds to the expense.

Virtual examination

Clinical photography is utilized to make a conclusion, which might change relying upon eye to eye discussion.¹⁰ The precise portrayal on intraoral pictures or video accounts might contrast based on what is really present. Percussion and palpation are not accessible as extra demonstrative devices.

Decreased accuracy

Hands-on assessment is not possible for specialists. He or she must rely on the examination completed by the dental team at the remote location; subsequently, a sound connection between the dental specialist working in the distant region and the expert is fundamental.¹⁰

Legal issues

Concerns about the confidentiality of medical and dental information are also raised by telemedicine and teledentistry. As a result, the patient's informed consent should be obtained, and the patient should be advised of the inherent risk of incorrect diagnosis or treatment owing to technological failure.²¹ Technical issues with data transfer could lead to a misdiagnosis or medical error. It's important to think about issues like accountability and malpractice.²² Teledentistry practise licencing is largely determined by the country's definition of teledentistry.²³

Language hindrance

Most of teledental schooling programs are in English. Since the web is a worldwide instrument, future targets ought to incorporate more multilingual projects.²²

CHALLENGES:

Challenges related to acceptance of teledentistry by dentists

Dental specialists' hesitance to acknowledge teledentistry may be connected with the way that they might track down it intricate and impervious to learning new skills.^{24,25} They might be mechanically unskilled, unfortunate of giving a mistaken determination, and restless about rising consumptions and costs. Framework limitations could incorporate deficient web access, a scarcity of equipment, an absence of preparing, and an absence of specialized help and information. Different impediments to teledentistry's worthiness by dental specialists incorporate hierarchical contrariness with the medical care framework, inadequate monetary repayment, unfortunate rules, incoordination among remote and center focuses, and excessive arrangement costs.²⁵ Different constraints incorporate a two-layered depiction of sores and the powerlessness to perform tests like palpation and auscultation.⁴ To defeat these obstructions, dental specialists should be completely prepared and instructed about this innovation, which will support teledentistry's reception. During the present pandemic, not only does the dentistry school curriculum need to be updated in terms of infection control methods, but it also needs to be updated in terms of public health.⁵ Teledentistry should be taught as a way to reduce infection transfer on a regular basis. Moreover, adequate financing, installment, and validation of teledentistry inside medical care frameworks will be vital.

Challenges connected with acknowledgment of teledentistry by patients

Any module's prosperity relies on quiet acknowledgment. Patients might expect that their hardships are not being conveyed as expected to their dental specialists because of an absence of up close and personal correspondence. It will take time to overcome these obstacles. Patients' acceptance of teledentistry will rise in lockstep with the overall acceptance of telemedicine, which is growing by the day. Teledentistry is steadily acquiring acknowledgment among patients and medical care suppliers, as per various studies.^{26,27}

FUTURE:

The utilization of data and correspondence innovation to extend admittance to essential, auxiliary, and tertiary consideration, upgrade quality, help proficiency, and lessen costs can possibly further develop wellbeing administrations all over the planet. Telemonitoring, for instance, can decisively decrease the weight of ongoing infection by diminishing dental specialist visits, medical clinic affirmations, emergency clinic stays, and expenses. Infection the board through teledentistry has additionally been displayed to further develop results like utilitarian status and personal satisfaction. Teledentistry can decrease geological variety in demonstrative and clinical administration by expanding admittance to gifted oral consideration professionals. Teledentistry has been displayed to change investigations and treatment ideas, as well as truncate the time it takes to get notoriety specialty care. This is especially critical in arising countries, where master thought is every now and again out of reach.¹

CONCLUSION:

This pandemic has brought teledentistry to the forefront, allowing patients and dentists to work together to find a solution to their dental problems. The spread of Coronavirus - 19 has been restricted thanks to a contactless symptomatic and treatment technique that meets the oral consideration needs of people who can't look for care for changed reasons or who have practically zero admittance to mind during this time.

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